Plumas County Community Development Commission

& Housing Authority

HOME ENERGY ASSISTANCE PROGRAM (HEAP) APPLICATION INSTRUCTIONS

(Plumas and Sierra County)

The HEAP Program is a low-income energy assistance program that can **help pay ONE** of your utility bills; **ONCE per calendar year to eligible households.** Assistance is available one of the following: electric, oil, propane, kerosene or wood. Please remember you are **NOT GUARANTEED to be served,** so please plan accordingly.

The 2023 income guidelines are as follows:

Family Size	1	2	3	4	5	6	7	8	9	10
Monthly Gross	2,700.27	3,531.13	4,361.98	5,192.83	6,023.69	6,854.54	7,010.33	7,166.11	7,321.90	7,477.68

- Fill out the attached HEAP application. Please fill out entire application or it will not be accepted.
- You may drop off completed applications at 183 West Main Street in Quincy, CA or mail to:

PCCDC ATTN: HEAP

P.O. Box 319 Quincy, CA 95971

Fax: (530) 283-2478

Email: nhansen@plumascdc.org

- NO DOCUMENTATION IS REQUIRED AT THIS TIME If you have questions please call 530-283-2466
 Ext. 123
 - Once we receive the completed application you will be placed on a waiting list. If and when you reach the top of the waiting list we will contact you by phone and/or mail. Please note that it is your responsibility to keep us current on your phone number and mailing address. If you cannot be reached you will not receive assistance.
- Birth Certificate: For the individual that is applying for HEAP assistance.
- *Current proof of Income: Income documentation for <u>all</u> members of the household. <u>One month</u> of current income documentation.
- *Current Electric bill: This is required for every application regardless of what you are applying for.
- *Current Propane / Oil: Or an estimate from Provider.
 - * Within 6 weeks of application date or Most recent fill for WPO (Wood, Propane, Oil)

All documents must be provided **WHEN** and **IF** your application is **selected from the waiting list** for assistance. Your application will not be processed if you are missing any of the required documents.

If you or anyone in your family is a person with disabilities, and you require a specific accommodation in order to fully utilize our programs and services, please contact the Housing Authority.

Department of Community Services a	and Development	700		Official Use Only:	
Energy Intake Form			Priority Points		
CSD 43 (10/2022)			A.C.C.		
Agency: Intake I		ntake Date:	Eligibility Ce		
First name	Middle Initial	Last Name		Date of Birth MM/DD/YY	
				IVIIVIY DIDJ T T	
SERVICE ADDRESS – Address where you liv	ve (this <i>cannot</i> be a	P.O. Box)			
Service Address				Unit Number	
Service City	Service County	У	Service State	Service Zip Code	
Have you lived at this residence during ea	ch of the past 12 mo	onths?		🗆 Yes 🗆 No	
Is your service address the same as mailing					
Do you own or rent your home?					
Mailing Address				Unit Number	
Mailing City	Mailing Coun	ty	Mailing State	Mailing Zip Code	
Social Security Number (SSN):		Telephone Nu	ımber ()		
E-mail Address:					
PEOPLE LIVING IN HOUSEHOLD Enter the total number of people living in the household, including yourself		INCOME Enter the total number who receive income			
Demographics: Enter the number of pe	cople in the	Enter the total aro	ess monthly inco	me for all people living in	
household who are:		the household:	<u></u>	me jo. <u>un</u> people nung m	
-Ages 0 – 2 Years		TANF / CalWorks	\$	r *1	
Ages 3 - 5 years		SSI / SSP	\$		
Ages 6 - 18 years		SSA / SSDI	\$		
Ages 19 - 59		Paycheck(s)	\$		
Ages 60 and older		Interest	\$		
Disabled		Pension	\$		
Native American		Other	\$		
Seasonal or Migrant Farmworker		Total Monthly II	ncome \$		
HOUSEHOLD MEMBERS ENTER THE INFORMATION BELOW FOR ALL HOUSEH If you have more than 6 people in your ho APPLICANT (HOUSEHOLD MEMBER 1)	usehold, please list	the information on a sepa	arate piece of pap		
First Name	M.I. Last Name			Relationship to Applicant Self	
Date of Birth: Gender: Female Male Other Unknown/Decline to State	☐ Black or A☐ Native Ha	Indian or Alaska Native African American awaiian or Other Pacific Is te : Other Unknown/	lander 🗌 White	Hispanic/ Latino/Spanish? Yes No Unknown/Decline to State	
Amount of Gross Monthly Income (before		Source of Inco		State	

HOUSEHOLD MEMBER 2			HOTELEN TO	MENTER ₁ 2
First Name	M.I.	Last Name		Relationship to Applicant
Date of Birth:	Race:		Alaska Native 🗌 Asian	Hispanic/ Latino/Spanish
Gender: ☐ Female ☐ Male		Black or African An		☐ Yes ☐ No
Other			Other Pacific Islander White	☐Unknown/Decline to
☐ Unknown/Decline to State			er Unknown/Decline to State	State
Amount of Gross Monthly Income (before	e taxes):	Source of Income:	
HOUSEHOLD MEMBER 3				
First Name	M.I.	Last Name		Relationship to Applicant
Date of Birth:	Race.	American Indian or	· Alaska Native	Hispanic/ Latino/Spanish
Gender: ☐ Female ☐ Male	Nacc.	☐ Black or African An		☐ Yes ☐ No
Other			Other Pacific Islander White	☐Unknown/Decline to
☐ Unknown/Decline to State			er Unknown/Decline to State	State
				State
Amount of Gross Monthly Income (before	e taxes):	Source of Income:	
HOUSEHOLD MEMBER 4				
First Name	M.I.	Last Name		Relationship to Applicant
Date of Birth:	Race:	American Indian or	Alaska Native	Hispanic/ Latino/Spanish
Gender: ☐ Female ☐ Male		☐ Black or African Am		☐ Yes ☐ No
☐ Other			Other Pacific Islander White	☐Unknown/Decline to
☐ Unknown/Decline to State			er Unknown/Decline to State	State
Amount of Gross Monthly Income (before	taxes		Source of Income:	
HOUSEHOLD MEMBER E		7- 1 2 2		
HOUSEHOLD MEMBER 5	D.4.1	T.		Dalatianahin ta Annliaant
rist name	M.I.	Last Name		Relationship to Applicant
Date of Birth:	Race:	│ ☐ American Indian or	Alaska Native	Hispanic/ Latino/Spanish
Gender: Female Male		☐ Black or African Am	nerican	☐ Yes ☐ No
☐ Other			Other Pacific Islander White	☐Unknown/Decline to
☐ Unknown/Decline to State			er Unknown/Decline to State	State
Amount of Gross Monthly Income (before	taxes)		Source of Income:	
HOUSEHOLD MEMBER 6				
	M.I.	Last Name		Relationship to Applicant
nst voine	IVI.I.	Last Ivallie		Relationship to Applicant
Date of Birth:	Race:	I American Indian or	Alaska Native Asian	Hispanic/ Latino/Spanish
Gender: ☐ Female ☐ Male		☐ Black or African Am	nerican	☐ Yes ☐ No
Other			Other Pacific Islander White	☐Unknown/Decline to
☐ Unknown/Decline to State			r Unknown/Decline to State	State
Amount of Gross Monthly Income (before			Source of Income:	
mount of Gross Monthly meonie (before	tunes)		Source of meome.	
e you or someone in your household CU	RRENT	TLY receiving CalFresh	(Food Stamps)? ☐ Yes	□ No

PAY BILL							
To which energy bill (CHOOSE ONLY ONE) do you want the LIHEAP benefit to be applied? (Attach complete copy of most recent bill or receipt)							
□ Natural Gas □ Electricity □ Wood □ Propane □ Fuel Oil □ Kerosene □ Other Fuel							
Enter the energy company and account number:							
Company Name: Account #:							
Is your utility service shut-off?							
Are your utilities included in rent or submetered?							
Are your utilities all electric?							
Is your Natural Gas Company the same as your Electric Company?							
WOOD, PROPANE or FUEL OIL SERVICE (WPO)							
Are you currently out of fuel? (Wood, Propane, Oil, Kerosene, Other Fuels) ☐ Yes ☐ No ☐ N/A							
List the approximate number of days until you run out of fuel (Wood, Propane, Oil, Kerosene, Other Fuels).							
Number of Days: N/A							
ENERGY INFORMATION							
The questions below are MANDATORY. Please check all energy sources used to heat your home.							
A copy of all recent energy bills and/or receipts for any home energy cost must be provided.							
NOTE: A copy of an electric bill must be included even if you do not use electricity to heat your home. What is the main fuel used to HEAT your home? One main heating source MUST be checked.							
□ Natural Gas □ Electricity □ Wood □ Propane □ Fuel Oil □ Kerosene □ Other Fuel							
In addition to your main heating source, do you ever use any of the following to heat your home (you can select more than one):							
□ Natural Gas □ Electricity □ Wood □ Propane □ Fuel Oil □ Kerosene □ Other Fuel □ N/A							
Are you the account holder: Electric Bill							
The information on this application will be used to determine and verify my eligibility for assistance. By signing below, I give my consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to my utility company and its contractors, to share information about my household's utility account, energy usage and/or other information needed to provide services and benefits to me as described at the end of the form. My consent shall be effective for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. I understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is received. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of weatherization measures to my residence at no cost to me. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely							
x							
*** APPLICANT'S SIGNATURE *** Date							
AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.							
APPLICANT: DO NOT FILL OUT THE INFORMATION BELOW. THIS SECTION IS FOR OFFICIAL USE ONLY.							
Utility Assistance being provided under which program → ☐ HEAP ☐ Fast Track ☐ HEAP WPO ☐ ECIP WPO Base Benefit \$ Supplement \$ Total Benefit \$							
1							
Total Energy Cost \$ Energy Burden Veg. No. N							
Energy Services Restored after disconnection: Yes No Disconnection of Energy Services prevented: Yes No Disconnection of Energy Services prevented: Yes No							

HEAP APPLICATION PART 2

1.	Does any individual in your household fall under PG&E's definition of who qualifies for Medical Baseline?	YES	NO
	More specifically, a licensed California Medical Doctor must have certified that a full-time resident in your h	ome has	one or
	more of the following conditions:		

- Dependent on life-support equipment used in the home
- A parapalegic, hemiplegic, quadriplegic, or multiple sclerosis patent with special heating and/or air-conditioning needs
- A Scleroderma patient with special heating needs
- Being treated for a life-threatening illness, compromised immune system, or other medical condition with heating and/or air-conditioning requirement necessary to sustain the patient's life or prevent deterioration of the patient's medical condition.

2.	Do you receive any type of Housing Assistance? (Public Housing, Section 8, USDA Rural Development)						YES	NO
3.	Please check the following that applies to your current housing situation: OWN RENT HOMELESS						OTHER_	
4.	. Please check the following that applies to your current household situation: Single Parent/Female Two-parent Household Two Adults- No children							
	Single Parent/Male	Single Person		Oth	ner			
5.	Would you like an application for the V (You will be referred unless you check	_	YES	N	0			

PLEASE LIST YOUR MONTHLY EXPENSES: ENTER AN AMOUNT FOR EACH EXPENSE EVEN IF IT IS \$0.00

Electricity	Heating (Oil, propane and/or Firewood)	Water	
Food	Medical	Child Care	
Transportation	Insurance	TV/Internet	
Phone	Rent	Other	

I certify under penalty of perjury that the information provided on this form is true and compete to the best of my knowledge. I understand that I can be fined up to \$10,000, imprisoned up to five years and/or disqualified from any program administered by the Plumas County Community Development Commission for giving false information.

I understand that I can be granted utility services ONLY ONCE per calendar year.

i understand that i can be granted utility services	ONLY ONCE per calendar year.	
Signature of Applicant		Date

Department of Community Services and Development

Account Holder Authorization and Consent Form CSD Form 081 (Rev. 12/17)

ACCOUNT HOLDER NAME(S) AND MAILING ADDRESS			
Account Holder's Full Name			
Account Holder's mailing address (Street)			Unit Number (if any)
(City)	*	State	Zip Code
Is the utility service address the same as the account hol	lder's mailing address?	s No)
Full Name of Applicant for Benefits (from Form 43)			
Utility Service Address (Street)			Unit Number (if any)
(City)		State CA	Zip Code
JTILITY INFORMATION Please enter your utility company name and service accountifierent companies provide your electricity and gas service			
Name of Utility Company	Service Account Number		
Name of Utility Company (if you have a second Utility Company)	Service Account Number		
AUTHORIZATION AND CONSENT			

By signing this form, you (Account Holder) give your authorization and consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to your utility company and its contractors, to share information about your property's utility account, meter usage and energy consumption data, and other information as needed for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. The information you authorize us to obtain and share will be used for the purposes of evaluating home energy usage of program beneficiaries so that CSD can: a) measure the effectiveness of the services we provide by determining how much your utility bills are reduced and how much our services reduce carbon emissions (air pollution), and b) report these results to federal and state authorities that fund and oversee energy assistance programs in California. CSD, its contractors, consultants, other federal or state agencies and affiliated programs (CSD Partners), working cooperatively with your utility company and its contractors, use this information to provide services that assist low-income families, such the applicant, to pay their home energy bills and mange those energy needs for the purposes stated in this Authorization.

Signature of Account Holder	Date	Name of CSD Contractor/Partner Organization

REVOCATION OF AUTHORIZATION AND CONSENT

You agree that your consent shall remain in effect for 36 months from the date you sign this Authorization, unless otherwise revoked by written notice mailed to: CSD Energy & Environmental Services Division, 2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833. Revocation will be effective upon receipt, but will not apply to any information shared while this Authorization was valid.

APPLICABLE PROGRAMS

Some of the programs CSD oversees or partners with include:

- CSD Federal Low-Income Home Energy Assistance Program (LIHEAP)
- CSD Federal Department of Energy Weatherization Assistance Program (DOE WAP)
- State Low-Income Weatherization Program (LIWP)
- Department of Housing and Urban Development (HUD) Lead Hazard Control and Healthy Homes Program
- Utility Company Energy Savings Assistance (ESA) Program
- Utility Company California Alternate Rates for Energy (CARE) Program

AUTHORIZATION FOR RELEASE OF INFORMATION

TO WHOM IT MAY CONCERN:

CONSENT: I authorize and direct any Federal, State, or local agency, organization, business, or individual to release to: PLUMAS COUNTY COMMUNITY DEVELOPMENT COMMISSION (PCCDC) any information or materials needed to complete and verify my application for participation, and/or to maintain my continued assistance under the Section 8, Rent Rehabilitation, Low-Income Public or other assisted housing and/or other assistance programs. I understand and agree that this authorization or the information obtained with its use may be given to and used by the U.S. Department of Housing and Urban Development (HUD), U.S. Department of Agriculture-Rural Development (USDA-RD), California State Department of Rental Housing & Construction Program (RHCP) and the Department of Community Services and Development (CSD) in administering and enforcing program rules and policies.

In the event I am no longer participating in program(s) administered or managed by this agency and the PCCDC needs to contact me regarding any aspect of my participation in any PCCDC program, I authorize the release of any information that may assist the PCCDC in locating me.

<u>INFORMATION COVERED:</u> I understand that, depending on program policies and requirements, previous or current information regarding me or my household may be needed. Verifications and inquiries that may be requested, include but are not limited to:

Identity and Marital Status, Employment, Income and Assets, Residences and Rental Activity, Medical and Child Care Allowance, Credit and Criminal Activity and Household Composition.

I understand that this authorization cannot be used to obtain any information about me that is not pertinent to my eligibility for the continued participation in any program administered or managed by PCCDC.

<u>GROUPS OR INDIVIDUALS THAT MAY BE ASKED</u>: Groups or individuals that may be asked to release the above information (depending on program requirements) include but are not limited to:

Previous/Current Landlords
Public Housing Agencies
Municipal/Justice Courts

Schools/Colleges/Universities Utility Companies

District Attorney's Offices

Past/Present Employers
Social Service Agencies

Post Offices

Social Security Administration
Medical Providers

Medical Providers

Veterans Administration

Retirement Systems
Bank & Financial Institutions

Credit Providers/Bureaus Support/Alimony Providers

Local, State & Federal Law Enforcement Agencies

COMPUTER MATCHING NOTICE AND CONSENT: I understand and agree that HUD, CSD, USDA-RD, RHCP, and/or the PCCDC may conduct computer matching programs to verify the information supplied for my application or re-certification. If a computer match is done, I understand that I have a right to notification of any adverse information found and that I shall be given a chance to disprove the information. HUD, USDA-RD, CSD, RHCP, or PCCDC may in the course of its duties exchange such automated information with other Federal, State or local agencies, including but not limited to: State Employment Development Department, Social Security offices, Department of Defense, Local, State and/or Federal Law Enforcement Agencies, Office of Personnel Management, the U.S. Postal Service, and the Department of Social Services.

CONDITIONS: I agree that a photocopy of this authorization may be used for the purposes stated above. This authorization will stay in affect for one year and four months from the date signed below.

SIGNATURES:		
Head of Household	Print Name	Date
Spouse/Other Adult Member	Print Name	Date
Other Adult Member	Print Name	Date

WHY CONSENT IS NEEDED AND HOW THE INFORMATION WILL BE USED

Your consent (permission) for us to obtain and share your utility information, including your energy usage data, is needed for the purposes listed and explained below. CSD, its contractors, consultants, other federal or state agencies and affiliated programs (CSD Partners), working cooperatively with your utility company and its contractors, can provide you with services and benefits available under various programs administered by CSD and your utility companies. The information provided will be shared and retained in accordance with applicable law concerning data security and privacy protections. The information you authorize us to obtain and share will be used for the following purposes:

- 1. Determine your eligibility for CSD and utility company low-income programs
- 2. Protect the security of your information and make it easier for you to apply for/receive services by limiting the number of times you must provide the same information about yourself and your household, your residence, income, utility account(s), energy costs and energy usage
- 3. Determine which services, benefits and assistance you are qualified to receive, including: payment assistance with your utility bills; weatherization services; energy efficiency services; emergency energy services; health and safety measures; solar energy services; consumer information and energy tips
- 4. Evaluate your home's energy usage so that CSD can: a) measure the effectiveness of the services we provide by determining how much your utility bills are reduced and how much our services reduce carbon emissions (air pollution), and b) report these results to federal and state authorities that fund and oversee energy assistance programs in California.

You understand that some services may not be available to you unless you consent to share/release information as stated in this Authorization. You agree that this consent covers utility account, billing and usage information, including up to twelve months of historical data prior to the date of this Authorization, information about any prior weatherization services provided, and subsequent data throughout the period that this Authorization is in effect.

CSD and CSD Partners agree to access and share only the information and data necessary to provide energy assistance services for which you are determined eligible, and to fulfill state and federal requirements for operating these programs. If you are determined not to be eligible for services, no utility information will be accessed or exchanged. CSD and CSD Partners will safeguard your privacy and will store any information gathered in accordance with the security requirements set forth in state law.

REVOCATION OF CONSENT

You agree that your consent shall remain in effect for **36 months** from the date you sign this Authorization, unless otherwise revoked by written notice mailed to: CSD Energy & Environmental Services Division, 2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833. Revocation will be effective upon receipt, but will not apply to any information shared while this Authorization was valid.

PROGRAMS

Some of the programs CSD oversees or partners with include:

- CSD Federal Low-Income Home Energy Assistance Program (LIHEAP)
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